



Parking Department

PO Box 231  
Sheffield  
S98 1PH  
Tel: 0333 003 0033  
www.warwickshire.gov.uk/parking  
Date : 23/05/2023

Nigel James Batten  
51 St. Andrews Road  
Southsea  
PO5 1ER

*Delivered 26/5/23  
re 30th*

**PCN Number:** ZQ08711760

**VRM:** LM58VWD

## NOTICE OF REJECTION OF REPRESENTATIONS

Dear Sir/Madam

We have considered your representations dated 19/05/2023 about the penalty charge issued on the 30/03/2023 and have taken into account everything you say. However, there are not sufficient reasons to cancel the penalty charge, which is now payable.

This letter explains the details of the penalty issued, our reasons for rejecting your representations and your options.

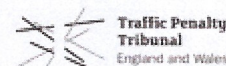
**Take a moment to carefully read through ALL the sections in this letter (listed below) before you decide what to do next:**

- 1. Our reasons for rejecting your representations.**
- 2. The details of the PCN / Notice to Owner.**
- 3. How to pay.**
- 4. How to appeal your decision.**
- 5. What happens if you do nothing.**

Yours faithfully

**Parking Administration**

Privacy Notice: To view our privacy notice, please visit <https://www.warwickshire.gov.uk/privacy>



### Appealing this decision

If you disagree with the council's decision you can appeal to the independent adjudicator at the Traffic Penalty Tribunal.

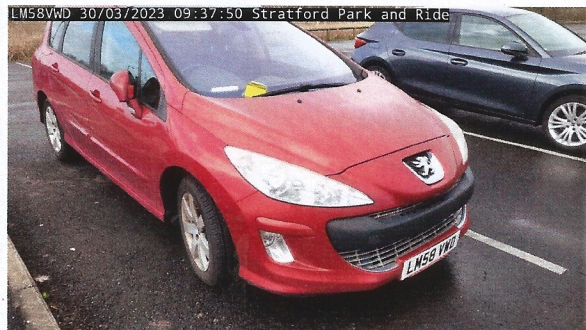
See Section 4 of this letter for further details.

*Please consider ALL information in this letter before appealing.*

# 1. Our reasons for rejecting your representations:

You were parked without making payment of the Parking charge, therefore the Penalty Charge Notice has been served correctly.

I have inserted below timed and dated images taken by the Civil Enforcement Officer (CEO) at the time of contravention.



I have noted your comments stating that you parked in this location on 27/03/2023 and found that the Season Ticket machine was out of order. You add that you attempted to make payment by calling RingGo and purchasing a virtual session however, RingGo would not allow you to purchase a session for a week. You follow on to advise that you contacted Warwickshire parking for assistance but were told the only way to make payment was by purchasing a ticket from the machine or through RingGo.

I understand that the Pay & Display machine was out of order and you experienced some issues with RingGo. Please note, these problems have been taken into consideration for the PCNs you received prior to returning to your vehicle. However, whilst I have considered your comments, it is noted that you returned to your vehicle on 29/03/2023 and became aware that you received a PCN. You then left the vehicle parked for a further two days and received two more PCNs.

As you were aware at this point that you had received PCNs and your vehicle was parked without payment, it would have been advisable to move the vehicle to an alternative parking location. It also would have been possible to purchase a parking session for a shorter period of time from one of the other machines.

It has been decided that on this occasion there are no grounds to waive the PCN.

On this occasion, as a gesture of good will, I have reinstated the discounted charge for 14 days. Please refer to the 'How to pay' section this letter for further information on how to make payment. Please note that this offer will not be repeated.

I have noted your comments regarding the other PCNs you have received. We are only able to deal with cases individually therefore you will receive a separate response regarding the other notices.



## 2. The details of your PCN / Notice to Owner:

<b>Contravention (73)</b> Parked without payment of the parking charge	
<b>Date of Contravention:</b> 30/03/2023	<b>Location:</b> Stratford Park and Ride
<b>Make:</b> PEUGEOT	<b>Colour:</b> RED

## 3. How to Pay:

The outstanding penalty charge is £50.00. This must be paid BEFORE the end of 28 days, beginning the date of service of this notice; however, Warwickshire County Council will accept payment of £25.00 if it is made before the end of 14 days beginning with the date of service of this notice as full and final settlement.

If you choose to appeal to the Independent Adjudicator then the full charge of £50.00 will be applicable to your case.

- **By Telephone:** Credit / Debit Card Payments only.  
Automated payment line 0333 003 0033 (24 hours / 7 days a week).  
Please have your card, vehicle registration mark and PCN number to hand. Please note: We do not accept AMEX.
- **Online:** At <https://parkingservices.nsl.co.uk/warwickshire/notices/>, selecting the payment option.
- **By Post:** Cheques or Postal Orders made payable to 'Warwickshire County Council'

Warwickshire County Council  
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(this is the address of our scanning company) – include the PCN number with your payment and allow two working days for 1st class post; five working days for 2nd class.

## 4. How to appeal your decision:



**Traffic Penalty  
Tribunal**  
England and Wales

**If you disagree with the council's decision, you can appeal to the independent adjudicator at the Traffic Penalty Tribunal.**

The adjudicators are independent lawyers and their decision is final.

You can appeal online by visiting the tribunal's website:

[www.trafficpenaltytribunal.gov.uk](http://www.trafficpenaltytribunal.gov.uk).

The website explains further what the adjudicator can consider and how to appeal.

**If you are unable to appeal online**, you may request a paper form (and find further information) from the Traffic Penalty Tribunal by calling **0800 160 1999**,

leaving your name, address, telephone number, vehicle registration mark and penalty charge notice (PCN) number.

**There is no charge for appealing** and costs are not normally awarded. Details about when an order for costs can be made can be found on the website, or by calling the number above.

**You will need the information below to hand when you begin your appeal:**

Notice of Rejection date: 23/05/2023

PCN number: ZQ08711760

Vehicle Registration Mark: LM58VWD

PIN Code: 77E318

**You should appeal within 28-days of delivery of this Notice of Rejection (this is usually two working days after the "Notice of Rejection" date above). Our website will explain this further.**

## 5. What happens next if you do nothing:

If, after 28 days beginning with the date of service of this notice, you take no action, we may send you a **charge certificate** increasing the outstanding charge by **50%**. You will then have 14 days to pay this increased charge. If after 14 days this charge has not been paid, we may apply to the County Court to recover the money, plus court costs, from you.

The Traffic Management Act 2004 – s78